SOFTWARE REQUIREMENTS SPECIFICATION

**For**

**Hotel Reservation System**

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# Introduction

## Purpose

The main objective of this document is to illustrate the requirements of the project Hotel Reservation system. The document gives the detailed description of the both functional and non-functional requirements proposed by the client.The purpose of this project is to provide a friendly environment to maintain the details of rooms and customer details.The main purpose of this project is to maintain easy circulation system using computers and to provide different reports. This project describes the hardware and software interface requirements using ER diagrams and UML diagrams.

## Document Conventions

* + - Entire document should be justified.
    - Convention for Main title

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* + - Convention for Sub title

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* + - Convention for body

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## Scope of Development Project

Hotel Reservation System is basically updating the manual Reservation system into an internet-based application so that the staffs can know the details of availability of rooms and guest details. The project is specifically designed for the use of staff of the Hotel . The product will work as a complete user interface for Hotel Reservation process. Hotel Reservation System can be used by any existing or new Hotels to manage customer information and availability of rooms. It will facilitate the reservation of rooms, manage customer information, and provide necessary functionality for the hotel staff to efficiently handle reservations.

The project can be easily implemented under various situations. We can add new features as and when we require, making reusability possible as there is flexibility in all the modules.

The language used for developing the project is Java as it is quite advantageous than other languages in terms of performance, tools available, cross platform compatibility, libraries, cost (freely available), and development process.

## Definitions, Acronyms and Abbreviations

JAVA -> platform independence SQL-> Structured query Language ER-> Entity Relationship

UML -> Unified Modeling Language

IDE-> Integrated Development Environment SRS-> Software Requirement Specification

## References

* + - Books

 Software Requirements and Specifications: A Lexicon of Practice, Principles and Prejudices (ACM Press) by Michael Jackson

Software Requirements (Microsoft) Second EditionBy Karl E. Wiegers

Software Engineering: A Practitioner’s Approach Fifth Edition By Roger S. Pressman

* + - Websites

[**http://www.slideshare.net/**](http://www.slideshare.net/)

[**http://ebookily.net/doc/srs-library-management-system**](http://ebookily.net/doc/srs-library-management-system)

# Overall Descriptions

## Product Perspective

Use Case Diagram of Hotel Reservation System

## 2.2Product Function

Entity Relationship Diagram of Reservation System.

## 2.3User Classes and Characteristics

The system provides different types of services based on the type of users [Admin/Staffs of the Hotel]. The admin will be acting as the controller and he will have all the privileges of an administrator. The Staff members are controllers with restricted access compared to admins.

**The features that are available to the admin are: -**

* + - Can view the different types of rooms available in the hotel
    - Can view the List of available rooms in each type of rooms.
    - Manages overall system functionality.
    - Add rooms and their information to the database.
    - Can view reservation details and customer information.
    - Edit the information about availability of rooms.
    - Can check the report of the rooms-checked-in.
    - Can check the report of the rooms-checked-out.
    - Can access all the accounts of the staff.
    - Can add/delete Staffs of the Hotel.

**The features that are available to the Staff Members are: -**

* + - Can view the different types of rooms available in the hotel.
    - Can view the List of room numbers available in each type of rooms.
    - Can create, modify, and cancel reservations under their assigned areas or responsibilities.
    - Can view the rooms issued to customers.
    - Can view and update customer information within their jurisdiction.
    - Can put a request for cleaning to housekeepers.
    - Can communicate with housekeepers regarding urgent cleaning needs.

**The features that are available to the Housekeepers are: -**

* + - Can view and manage cleaning requests.
    - Can view the rooms issued to customers.
    - Can view and update housekeeping information.
    - Receive notifications or a list of rooms that require cleaning.
    - imited access to reservation details to coordinate with the front desk

## Operating Environment

## Assumptions and Dependencies

The assumptions are:-

* + - The coding should be error free.
    - The system should be user-friendly so that it is easy to use for the users
    - The information of all staffs, rooms must be stored in a database that is accessible by the website
    - The system should have more storage capacity and provide fast access to the database
    - The system should provide search facility and support quick transactions
    - The Hotel reservation System is running 24 hours a day.
    - Users may access from any computer that has Internet browsing capabilities and an

Internet connection.

* + - Users must have their correct usernames and passwords to enter into their online accounts and do actions

The dependencies are:-

* + - The specific hardware and software due to which the product will be run
    - On the basis of listing requirements and specification the project will be developed and run
    - The end users (admin) should have proper understanding of the product
    - The system should have the general report stored
    - The information of all the users must be stored in a database that is accessible by the Hotel Reservation System
    - Any update regarding the room from the Hotel is to be recorded to the database and the data entered should be correct

## Requirement

Software Configuration:-

This software package is developed using java as front end which is supported by sun micro system. Microsoft SQL Server as the back end to store the database.

Operating System: Windows NT, windows 98, Windows XP Language: Java Runtime Environment, Net beans 7.0.1 (front end) Database: MS SQL Server (back end)

Hardware Configuration:- Processor: Pentium(R)Dual-core CPU Hard Disk: 40GB

RAM: 256 MB or more

## 2.7 Data Requirement

The input consists of the query to the database and the output consists of the solutions for the query. The output also includes the user receiving the details of their accounts. In this project the inputs will be the queries as fired by the users like create an account, selecting rooms and putting into account. Now the output will be visible when the user requests the server to get details of their account in the form of time, date and which rooms they currently checked-in.

# 3.External Interface Requirement

## 3.1GUI

The software provides a good graphical interface for the staff and the administrator can operate on the system, performing the required tasks such as creating, updating, and viewing the details of the room.

* + - It allows user to view quick reports like Rooms checked-in/Checked-out between particular time.
    - It provides rooms availability verification and search facilities based on different criteria.
    - The interface must be customizable by the administrator
    - All the modules provided with the software must fit into this graphical user interface and accomplish to the standard defined
    - The design should be simple and all the different interfaces should follow a standard

Template.

* + - The user interface should be able to interact with the staff management module and a part of the interface must be dedicated to the login/logout module for staff.

Login Interface:-

In case the staff is not yet registered, he can enter the details and register to create his account. Once his account is created he can ‘Login’ which asks the user to type his username and password. If the user entered either his username or password incorrectly then an error message appears.

Search:-

The admin can enter the type of room available at the time and then he can get the details for the required room by entering the room number.

Categories View:-

Categories view shows the categories of rooms available and provides ability to the admin to add/edit or delete category from the list.

Admin’s Control Panel:-

This control panel will allow admin to add/remove staffs; add, edit, or remove a resource. And manage lending options.

# System Features

The users of the system should be provided the surety that their account is secure. This is possible by providing:-

* User authentication and validation of members using their unique member ID.
* The system allows staff to modify existing reservations, accommodating changes in dates or guest details.
* Proper monitoring by the administrator which includes updating account status, showing popup if the member attempts to issue number of rooms that exceed the available rooms limit provided by the admin.
* The system provides real-time updates on room availability, preventing double-bookings and ensuring accurate information for staff and guests.
* Proper accountability which includes not allowing a member to see other member’s account. Only administrator will see and manage all member accounts

# Other Non-functional Requirements

## Performance Requirement

The proposed system that we are going to develop will be used as the Chief performance system within the different campuses of the university which interacts with the university staff and students. Therefore, it is expected that the database would perform functionally all the requirements that are specified by the university.

* + - The performance of the system should be fast and accurate
    - Hotel Reservation System shall handle expected and non-expected errors in ways that prevent loss in information and long downtime period. Thus it should have inbuilt error testing to identify invalid username/password
    - The system should be able to handle large amount of data. Thus it should accommodate high number of books and users without any fault

## Safety Requirement

The database may get crashed at any certain time due to virus or operating system failure. Therefore, it is required to take the database backup so that the database is not lost. Proper UPS/inverter facility should be there in case of power supply failure.

## Security Requirement

* + - System will use secured database
    - Normal users can just read information but they cannot edit or modify anything except their personal and some other information.
    - System will have different types of users and every user has access constraints
    - Proper user authentication should be provided
    - No one should be able to hack users’ password
    - There should be separate accounts for admin and members such that no member can access the database and only admin has the rights to update the database.

## Requirement attributes

* + - There may be multiple admins creating the project, all of them will have the right to create changes to the system. But the members or other users cannot do changes
    - The project should be open source
    - The Quality of the database is maintained in such a way so that it can be very user friendly to all the users of the database
    - The user be able to easily download and install the system

## Business Rules

A business rule is anything that captures and implements business policies and practices. A rule can enforce business policy, make a decision, or infer new data from existing data.This includes the rules and regulations that the System users should abide by. This includes the cost of the project and the discount offers provided. The users should avoid illegal rules and protocols. Neither admin nor member should cross the rules and regulations.

## User Requirement

The users of the system are members and Librarian of the university who act as administrator to maintain the system. The members are assumed to have basic knowledge of the computers and internet browsing. The administrators of the system should have more knowledge of the internals of the system and is able to rectify the small problems that may arise due to disk crashes, power failures and other catastrophes to maintain the system. The proper user interface, user manual, online help and the guide to install and maintain the system must be sufficient to educate the users on how to use the system without any problems.

The admin provides certain facilities to the users in the form of:-

* + - Backup and Recovery
    - Forgot Password
    - Data migration i.e. whenever user registers for the first time then the data is stored in the server
    - Data replication i.e. if the data is lost in one branch, it is still stored with the server
    - Auto Recovery i.e. frequently auto saving the information
    - Maintaining files i.e. File Organization
    - The server must be maintained regularly and it has to be updated from time to time

# Other Requirements

## Data and Category Requirement

There are different categories of users namely teaching staff, Librarian, Admin, students etc. Depending upon the category of user the access rights are decided.It means if the user is an administrator then he can be able to modify the data,delete, append etc. All other users except the Librarian only have the rights to retrieve the information about database. Similarly there will be different categories of books available. According to the categories of books their relevant data should be displayed. The categories and the data related to each category should be coded in the particular format.

## Appendix

A: Admin, Abbreviation, Acronym, Assumptions; B: Books, Business rules; C: Class, Client, Conventions; D: Data requirement, Dependencies; G: GUI; K: Key; L: Library, Librarian; M: Member; N: Non-functional Requirement; O: Operating environment; P: Performance,Perspective,Purpose; R: Requirement, Requirement attributes; S: Safety, Scope, Security, System features; U: User, User class and characteristics, User requirement;

## Glossary

The following are the list of conventions and acronyms used in this document and the project as well:

* + - Administrator: A login id representing a user with user administration privileges to the software
    - User: A general login id assigned to most users
    - Client: Intended users for the software
    - SQL: Structured Query Language; used to retrieve information from a database
    - SQL Server: A server used to store data in an organized format
    - Layer: Represents a section of the project
    - User Interface Layer: The section of the assignment referring to what the user interacts with directly
    - Application Logic Layer: The section of the assignment referring to the Web Server. This is where all computations are completed
    - Data Storage Layer: The section of the assignment referring to where all data is recorded
    - Use Case: A broad level diagram of the project showing a basic overview
    - Class diagram: It is a type of static structure diagram that describes the structure of a system by showing the system’s cases, their attributes, and the relationships between the classes
    - Interface: Something used to communicate across different mediums
    - Unique Key: Used to differentiate entries in a database

## Class Diagram

A class is an abstract, user-defined description of a type of data. It identifies the attributes of the data and the operations that can be performed on instances (i.e. objects) of the data. A class of data has a name, a set of attributes that describes its characteristics, and a set of operations that can be performed on the objects of that class. The classes’ structure and their relationships to each other frozen in time represent the static model. In this project there are certain main classes

which are related to other classes required for their working. There are different kinds of relationships between the classes as shown in the diagram like normal association, aggregation, and generalization. for a hotel reservation system involves identifying key classes, their attributes, and relationships. Below is a simplified abstract class diagram for a hotel reservation system. Please note that this is a high-level representation, and the actual system might have more details and classes based on specific requirements.